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Objective

A dedicated professional accustomed with proven technical and management skills having expertise in executing prestigious projects of large magnitude within strict time schedules; targeting challenging and rewarding opportunities as Scrum Master with an organization of repute.

Profile Summary

- Spearheaded large scale projects using Scrum Agile methodologies with weekly or Bi weekly sprints; followed the Agile methodology defined under the process framework
- Gained knowledge of project management principles and the skills to apply the principles, tools and techniques to develop, manage and execute projects or work plans to ensure successful completion
- Generated new or unique solutions and embraced new ideas that helped sustain businesses (encompassing everything from continuous improvement to new product and package innovation)
- Skilled in implementing project methodologies like Agile Techniques such as User Stories, Continuous Integration, ATDD, TDD, Continuous Testing, Pairing, Automated Testing, Agile Games
- Bootstrapped Scrum Framework by Engineering Lean Practices and coordinated all Scrum Ceremonies including Release Planning, Sprint Planning, Daily Scrum, Sprint Reviews, Sprint Retrospectives & Release Review
- Diligently executed On-site & Off-shore Agile Projects (Scrum & Kanban); facilitated the knowledge transfer and provided direction to build the On-shore & off- shore for improving project outcomes substantially
- Ensured a good relationship between the team and product owner as well as others outside the team
- Rich experience in mapping client's requirements and providing them best solutions involving evaluation and definition of the scope of the project and finalization of the project requirements
- Highly skilled in end-to-end architecture, technical design, production support, deployment and maintenance of Enterprise applications
- High degree of business acumen and technical competency; skills in balancing and bridging technology and business needs
- Impressive track record in project / program delivery, maintaining highest standards of quality & customer satisfaction
- Recognized for taking innovation & process improvement initiatives to ensure alignment of technology roadmap with business strategies

Core Competencies

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|--|---|---------------------------|
| • Project Planning & Management | • Scrum Master | • Sprint Planning |
| • Sprint Demo | • Agile Techniques | • Requirement Gathering |
| • Project Scheduling & Risk Assessment | • Agile Approaches (Kanban, Scrum, Safe, Spotify) | • Stake Holder Management |

Certifications

- Advanced Certified Scrum Master
Verification Link : <https://bcert.me/sgxeipbpi>
- Certified Product Owner
Verification Link : <https://bcert.me/sgfnxumlh>
- Certified Scrum Master (CSM) Issued by Scrum Alliance, Inc.
Verification link: <https://bcert.me/pspahlod>

Technical Skills

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|---------|----------|--------------|
| • JIRA | • SOAPUI | • Confluence |
| • Crowd | • GIT | • Postman |

Academic Details

- M.Sc. (Information Technology) from Kovai Kalaimagal College of Arts and Science – Coimbatore

Achievements

- Bagged Best Team Award- Sony India Software Centre Pvt. Ltd. in 2015 & 2016
- Achieved Valuable Partner of the Quarter Sony India Software Centre Pvt. Ltd. 2015 & 2020 & 2021
- Secured Annual Team Award - Sony India Software Centre Pvt. Ltd. 2020

Work Experience

June'19–Mar'23: Project Lead at Bounteous India Pvt Ltd

Key Roles:

- Reduced project delivery time by 20% through efficient sprint planning and execution, increasing client satisfaction.
- Implemented continuous improvement practices that enhanced team productivity by 15%, as recognized through quarterly performance reviews.
- Led a company-wide Agile transformation initiative, resulting in a 30% increase in project efficiency and a 25% reduction in project costs.
- Streamlined resource allocation processes, ensuring optimal utilization of team skills and resources, leading to a 10% cost savings on project budgets.
- Developed comprehensive risk management plans and mitigation strategies, successfully preventing potential project delays and ensuring timely delivery.
- Facilitated effective stakeholder engagement and communication strategies, ensuring all project requirements were accurately captured and met.
- Provided coaching and mentoring to junior Scrum Masters and team members on Agile principles and practices, fostering a culture of continuous improvement.
- Skilled in resolving conflicts within Agile teams, ensuring a collaborative and productive work environment.
- Implemented metric tracking systems to monitor sprint progress, identify bottlenecks, and report on key performance indicators (KPIs) to senior management.
- Leveraged advanced features of JIRA and Confluence to enhance project tracking, reporting, and documentation, improving transparency and accountability.
- Spearheaded the implementation of automated testing and continuous integration/continuous deployment (CI/CD) pipelines, significantly reducing manual errors and deployment times.
- Functioned as a Scrum Master to assist various teams in their agile journey, interacting with teams and conducting various training programs across the organization.
- Followed project lifecycle methodology defined under the process framework; ensured that the project team understood all aspects of the prime contract relating to responsibilities.
- Enhanced JIRA/Confluence applications and maintained end-to-end processes.
- Understood the need for clear and concise product backlog items.
- Imparted knowledge on understanding product planning in an empirical environment.
- Ensured clarity for product owners in arranging the product backlog to maximize value.
- Planned and organized scrum meetings, facilitating sprint ceremonies, sprint planning and review meetings, sprint retrospective meetings, sprint backlog, story estimation, daily stand-ups, iteration and release planning, and reviews.
- Acted as a trusted advisor to clients and the development team on agile methodologies and solution delivery.
- Showcased excellence in transforming project teams from traditional to Agile ways of working; established Agile practices and built culture within distributed scrum teams.
- Worked as a training specialist, imparting training to product teams with a key focus on improving workflow.
- Analyzed current processes, identified areas of improvement, and executed improvements in coordination with stakeholders; provided training to the team on the agile process.
- Monitored team adherence to agile processes and SLAs during project execution, identified issues, and assisted the team in resolving them.
- Collaborated with other Scrum Masters to increase the effectiveness of Agile/Scrum adoption within the organization.
- Gathered client and business requirements, ensuring all requirements were properly covered and tested.

- Attended meetings related to product planning sessions, risk management processes, and change management.
- Ensured the Definition of Ready (DOR) and Definition of Done (DOD) were up to date and complete.

June'19–Mar'23: Scrum Master, Lead Business Analyst, Functional SME at KGiSL Pvt. Ltd., Coimbatore

Key Roles:

- Functioning as a Scrum Master to assist various teams to undertake their agile journey. This journey facilitated by interacting with teams and conducting various training programs across organization
- Following project lifecycle methodology defined under the process framework; ensuring that Project Team understands all aspects of the prime contract relating to responsibilities
- Enhancing JIRA/Confluence applications and maintained end to end process
- Understanding the need for clear and concise product backlog items
- Imparting the knowledge on understanding of product planning in an empirical environment
- Ensuring clarity of product owner for arranging the product backlog to yield maximized value
- Planning & organizing scrum meetings, facilitating sprint ceremonies, sprint planning & review meetings, sprint retrospective meetings, sprint backlog, story estimation, daily stand-ups, iteration & release planning and reviews
- Acting as a Trusted Advisor to the clients and development team on agile methodologies and solution delivery
- Showcasing excellence in transforming the Project Teams from Traditional to Agile Way of working; establishing Agile practices and building culture within distributed scrum teams
- Working as a training specialist; imparting trainings to the Product Teams with key focus on improving the workflow
- Analyzing current processes, identifying areas of improvement & executing improvements in coordination with stakeholders; providing training to the team on the agile process
- Monitoring team's adherence to agile process and SLAs during project execution, identifying issues & assisting team to resolve the same
- Working with other Scrum Masters to increase the effectiveness of Agile/Scrum adoption within the organization
- Gathering client and business requirements; ensuring all the requirements are properly covered and tested
- Attending meetings relating to product planning sessions, risk management processes and change management
- Ensuring DOR and DOD is up to date and complete

Aug'16-June'18: Business Analyst at Robert Bosch Business and Engineering Solutions, Coimbatore

Key Roles

- Facilitated meetings and workshops
- Collected requirements from internal and external customers and analyzing their technical aspects
- Partnered with senior leadership to set and properly cascade the business goals
- Arranged user manual for monitoring team and Steered developers through functional requirement
- Executed the regression testing
- Created and maintained RDD and business requirement document

Previous Work Experience

Aug'14-June'16: SAP - Robert Bosch Business and Engineering Solutions., Bangalore

Jun'13- Aug'14: Senior Technical Support Specialist at C – Cubed Solutions Pvt. Ltd., Coimbatore